



Important Warranty Information

EVERITE DOOR WORKS (Everite) warrants its wood door products to be free of splits, splinters, delamination, and cracks due to any natural conditions of weather, exposure, and normal use, and from defects in material and workmanship from date of delivery to original user for the warranty periods noted below. If within the warranty period, any warranted part is found to be defective by an authorized Everite agent, Everite will replace the defective material as required. Any and all labor or other costs, including but not limited to finishing, installation, or replacement of warranted material, or any other consequential damages is the responsibility of the owner and not covered by this warranty. This Warranty is in lieu of all other warranties expressed or implied with respect to this product.

Warranty Periods:

Allegheny River Semi Custom Products	1 Year
Morano Builder Series Products	1 year
Charles River Custom Series:	2 Years
North Country Custom Series:	2 Years
Cape Series Products :	3 Years
Track, hardware, hinges and springs:	2 Years
All other products (Entry / Outswing Units	1 year
Products finished by Everite	Add 1 year to schedule above (Includes Door & Finish)

Guidelines for finished Cape Series products with factory or customer applied finish:

- Cape Series doors finished **in Everite factory** using AQST products with colors **whose LRV 55 or higher** (light colors): Extended four (4) year warranty
- Cape Series doors field painted / coated with products other than AQST by customer: Standard three (3) year warranty if finished in appropriate exterior coating product with LRV of 55 or higher. Factory warranty is VOID if field finished by customer in any color with LRV below 55.

Customer Finishing Instructions for Other Products:

Please read the following finishing instructions in order to meet Everite's Warranty. Failure to properly and completely finish all surfaces of door sections (front, back, ends, tops, bottoms) within 20 (twenty) days of shipment of the door from factory and **prior to installation** will void Warranty.

- Use the same number of coats of the same finish material on all surfaces (i.e. two coats of paint or stain on front, back, sides, top, and bottom). Use of two different sealants on the same door will void Warranty (i.e. do not stain the exterior panels and paint the interior panels).
- Minor scratches and dents as well as variations in color and wood grain are not considered to be defects.
- Dealer installation: A minimum of one strut per section is required on all semi-custom and custom carriage house style doors. Failure to strut every section properly will void this Warranty.



PAINTING:

Fill any voids or gaps with a paintable caulking compound. Clean all door surfaces with a stiff bristle brush to remove all dust, dirt, and loose fibers. If the door was not factory primed, the door sections should be primed on ALL surfaces (front, back, sides, tops, bottoms, joints) before finish paint is applied. Use a quality oil or latex exterior primer following all primer manufacturer instructions including temperature and drying time. Some wood types, including Spanish Cedar, Western Red Cedar and others, require a tannin blocking primer. Failure to use a tannin blocker may result in discoloration of the finish paint. Use a quality exterior water or solvent based finish paint. The finish coat and primer should have the same base (i.e. water based primer, use water based finish paint. Oil based primer, use oil based finish paint). If the door is factory primed, use a water based finish paint. Follow the paint manufacturer's application instructions. At least two finish coats is recommended for optimum protection.

STAINING:

Select a quality exterior, penetrating stain (transparent, semi-transparent, or solid) that is mildew resistant, UV resistant, and water repellent. **A two coat finish is required; use of one or fewer coats voids warranty.** One step or single coat finish is not sufficient protection for wood doors. Selection of a stain or finish that does not have these properties will void of this warranty. Fill all gaps and voids with stainable caulking compounds. Clean all door surfaces. **Use of stain on composite surfaces, including Extira, Tricoya or Hardboard, will void warranty. Use of film-forming finishes such as varnishes, shellacs or polyurethanes will void warranty.**

Customer Signature

Date

Please call your Everite Door representative with any questions or concerns regarding warranty or finishing of your Everite doors.