



Important Warranty Information

EVERITE DOOR WORKS (Everite) warrants its wood door products to be free of splits, splinters, delamination, and cracks due to any natural conditions of weather, exposure, and normal use, and from defects in material and workmanship from date of delivery to original user for the warranty periods noted below. If within the warranty period, any warranted part is found to be defective by an authorized Everite agent, Everite will replace the defective material as required. Any and all labor or other costs, including but not limited to finishing, installation, or replacement of warranted material, or any other consequential damages is the responsibility of the owner and not covered by this warranty. This Warranty is in lieu of all other warranties expressed or implied with respect to this product.

Warranty Periods:

Allegheny River Semi Custom Products	1 Year
Morano Builder Series Products	1 year
Charles River Custom Series:	2 Years
North Country Custom Series:	2 Years
Cape Series Products :	3 Years
Track, hardware, hinges and springs:	2 Years
All other products (Entry / Outswing Units)	1 year
Wood/composite products finished by Everite	Add 1 year to schedule above (Includes Door & Finish)
Cape Series Vinyl products finished by Everite	5 years (See Guidelines Below) (Includes Door & Finish)

Guidelines for finished Cape Series products with factory or customer applied finish:

- Cape Series doors finished **in house** using AQST products with colors **whose LRV 55 or higher** (light colors): Extended five (5) year factory warranty regardless of directional exposure
- Cape Series doors finished **in house** using AQST products with colors **whose LRV is below 55**: Extended five (5) year factory warranty on doors with directional exposure between 315 (NW) and 135 (SE) (North Facing). **No** factory warranty on doors facing 135 (SE) to 315 (NW) (South Facing) with AQST finishes in colors whose LRV is below 45
- Cape Series doors field painted / coated with products other than AQST by customer: Standard three (3) year warranty if finished in appropriate exterior coating product with LRV of 55 or higher. Factory warranty is VOID if field finished by customer in any color with LRV below 55.

Customer Finishing Instructions:

Please read the following finishing instructions to meet Everite's Warranty. Failure to finish all surfaces of door sections properly and completely (front, back, ends, tops, bottoms) within 20 (twenty) days of shipment of the door from factory and **prior to installation** will void Warranty.

- Use the same number of coats of the same finish material on all surfaces (i.e. two coats of paint or stain on front, back, sides, top, and bottom). Use of two different sealants on the same door will void Warranty (i.e. do not stain the exterior panels and paint the interior panels).
- Minor scratches and dents as well as variations in color and wood grain are not considered to be defects.
- Dealer installation: A minimum of one strut per section is required on all semi-custom and custom carriage house style doors. Failure to strut every section properly will void this Warranty.

PAINTING:

Fill any voids or gaps with a paintable caulking compound. Clean all door surfaces with a stiff bristle brush to remove all dust, dirt, and loose fibers. If the door was not factory primed, the door sections should be primed on ALL surfaces (front, back, sides, tops, bottoms, joints) before finish paint is applied. Use a quality oil or latex exterior primer following all primer manufacturer instructions including temperature and drying time. Some wood types, including Spanish Cedar, Western Red Cedar, and others, require a tannin blocking primer. Failure to use a tannin blocker may result in discoloration of the finish paint. Use a quality exterior latex or oil-based finish paint. The finish coat and primer should have the same base (i.e., latex primer, use latex finish paint. Oil based primer, use oil-based finish paint). If the door is factory primed, use a latex-based finish paint. Follow the paint manufacturer's application instructions. At least two finish coats is recommended for optimum protection. **Use of dark colors with LRV (Light Reflective Value) lower than 8 will void warranty, especially if the door is exposed to direct sunlight.**

STAINING:

Select a quality exterior, penetrating stain (transparent, semi-transparent, or solid) that is mildew resistant, UV resistant, and water repellent. **A two-coat finish is required; use of one or fewer coats voids warranty.** One step or single coat finish is not sufficient protection for wood doors. Selection of a stain or finish that does not have these properties will void of this warranty. Fill all gaps and voids with stainable caulking compounds. Clean all door surfaces. **Use of stain on composite surfaces, including Extira, Tricoya or Hardboard, will void warranty. Use of film-forming finishes such as varnishes, shellacs or polyurethanes will void warranty.**

DOOR WORKS



Customer Signature

Date

Please call your Everite Door representative with any questions or concerns regarding warranty or finishing of your Everite doors.